

# CA ESD Interview Questions

## 2<sup>nd</sup> Plenary Meeting Interview Questions for Member States

**Country:** Austria  
**Name:** Heidi / Gregor  
**Organisation:** Ministry of Economy, Family and Youth / AEA  
**Role in ESD implementation:** EE-Monitoring, NEEAP prep, stakeholder communication, Voluntary Agreements process and monitoring

### Q1. How long have you been with the Concerted Action?

Gregor from Paris has been involved in the first 3 and the last 4.  
Heidi from Vienna has been involved all the way through.

### Q2. Has the CA ESD improved your working relationships with other participating countries?

Yes/No

### How have you otherwise benefited from the network, exchange of information and experience within the CA-ESD?

We have benefited from information exchange from the very beginning, with input into policy development.

### Q3. Can you give us any concrete examples (e.g. policy measure, methodology, organisation) of best or good practices that you have learned about through the CA ESD and have taken on board, in some way, whilst developing national policies?

Portuguese energy auditing obligation for industry incorporated in draft writing of the EE law.  
Voluntary Agreement information/obligation – Denmark, Netherland, Finland.  
Measurements of energy savings communicated with Italy and Finland.  
Top down methods, including workshops in France.

### Q4. Has the CA supported your work in generating awareness for energy efficiency and the ESD with national policy makers and other stakeholders?

Yes/No

### If yes, how?

Yes, within the agency, however not so much with policy makers. Energy efficiency was already quite high

**Q5. What has been the most useful CA ESD product/output for you? (PMs, WG Reports, website, Forum, Newsletter, National Summary Reports, public documents, other)**

All outputs used: National Summary Reports used in recent projects, selected WGRs and website. We did not find the public outputs very useful.

**Q6. Do you attend other Concerted Action meetings – CA RES or CA EPBD?**

Yes/No

**If yes, what do you think the CA ESD can learn from the other Concerted Actions and vice versa?**

**Q7. What is your national dissemination strategy when it comes to CA ESD material and the outcomes of the Plenary Meetings?**

**To how many people, and to whom, do you send the final reports and other outputs of the CA ESD?**

**What methods do you use (meetings, email, presentations, etc)?**

**Are you aware of the NCP toolkit on the website?**

Presentations of reports circulated to ministry via email only. However, this will change as Heidi now works in Ministry and knows who to contact so can arrange face-to-face meetings. Can pick out relevant items from these emails and circulate. Contracting of ESCOs – an email conversation took place with Core Theme leader to exchange information.

**Q8. What is your feedback regarding the new in-depth topic and sessions? How was your experience in trying to identify your expert(s) to attend these sessions?**

We found it challenging to get experts to attend, they had other priorities which meant they couldn't attend.

**Q9. Do you have any other remarks, comments or feedback you would like to give us on specific or general elements of the CA ESD?**

The hotel should be central.

There was confusion about some of topics: PPPs, ESCOs and contracting and public procurement. These topics are very closely linked. We would have preferred to have a clearer distribution of topics at each PM. It is ok to address similar topics at different PM but not at same one.