

CA EED – Good Practice Factsheet Template

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| Core Theme and topic | <i>CT3 - Cost Effectiveness of Individual Metering/Billing</i> |
| Name of work programme/project | <i>Customer-friendly Individual Heat Metering in the Netherlands</i> |
| Project scope and description | |
| Short description of the programme & what it hopes to achieve | <i>Please give an overview or summary of the project and explain why it was set up, any barriers that it overcomes etc.</i> |
| What is the scope of the project? e.g. - National/regional/local - Building type/owner | <i>Is the project run nationally or locally? Does the project only apply to certain areas such as existing buildings or landlords?</i> |
| Who are the key people involved? e.g.: - Installers - Local Authorities | <i>Who are the people or bodies involved in running/coordinating the project?</i> |
| Who was the target audience? | <i>Who is the project aimed at?</i> |
| How was this work programme/project financed? | <i>Where did the funding come from – for example EU funds, national or regional funding? Via a tax or levy?</i> |
| What was the cost of the work programme/project? | <i>The total cost of the whole project, or per year for example. How long was/is funding available for?</i> |
| When did it start and end? | |
| Project Outcomes & Communication | |
| What were the key achievements? | <i>Did the project meet its aims? What was achieved by the project?</i> |
| What were the outcomes and expected benefits? | <i>For example no. of installations, no. of grants given or no. of people reached and what is the benefit of this?</i> |
| What were the key lessons learned? | <i>Were there any unexpected outcomes – good or bad? Are there any processes that have now been put in place?</i> |
| Is there anything you would do differently in future? | <i>Could the project/programme have been improved in any way with hindsight?</i> |
| What makes this a good practice example? | <i>What is it about the project that makes it stand out from others?</i> |
| Web links to further information | |
| Contact details of named person | |



CONCERTED ACTION
ENERGY EFFICIENCY
DIRECTIVE

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| for further information | |
| Please indicate if you can give a short (15 minute) presentation at a Plenary Meeting or other event | Yes/No |
| Please indicate if this case study can be made available to the public? | Yes/No |

